



Your One-Stop IT Solution Provider

Company Profile

The IT Guys was established in 2016. Since then the company has evolved into a Managed Service Provider (MSP) for IT Support Services. With over 50 years of combined experience in the field, the partners have since grown the company to provide a whole range of IT Support Services that caters to the needs of a 21st Century organization, Modern Workplace ICT Solutions.

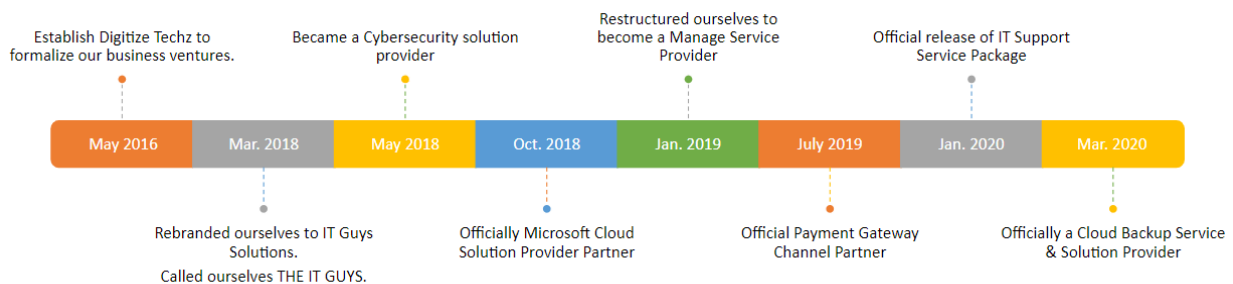


Figure 1 - The IT Guys Timeline.

The IT Guys take a holistic approach to IT and its environment. The use of IT in the workspace today is all interconnected. By taking this approach, The IT Guys are better equipped to advise and consult its clients on the best way to optimise and leverage their existing IT infrastructure and any upgrades or enhancements will serve to build reliability and efficiency.

The IT Guys's **Company Mission** is to provide a safe, reliable and efficient IT environment for the workplace. The company plans to meet its objectives by providing professional IT Support Services at a reasonable price while maintaining Industry standards and compliance to local laws.

The workplace IT environment is getting more complex to manage. With the advent of the Internet and all its ancillary services, managing a workplace IT Environment now requires not only an understanding of the hardware and software used but also networking, cybersecurity, data management and a host of other high specialised skill sets.



Your One-Stop IT Solution Provider

The IT Guys understands this environment and has dedicated its resources to recruiting and managing highly skilled professionals that will be able to work as a team to better manage the office of today.



Figure 2 - Workplace IT Environment

The following services are a **CORE** part of the holistic IT Environment that The IT Guys support:

- IT Support Services
 - Remote Support
 - On-Site Support
 - Asset Management
 - IT Consultancy & Management



Your One-Stop IT Solution Provider

- CyberSecurity Solutions
 - Firewalls
 - Endpoint Protection
 - Encryption
 - User Access Management & Monitoring

- Networking
 - Internet Recommendation
 - Switches - Recommendation, Implementation, Setup & Management
 - Routers - Recommendation, Implementation, Setup & Management
 - Cabling - Recommendation, Implementation, Setup & Management
 - WiFi - Recommendation, Implementation, Setup & Management

- Data Backups & Disaster Recovery
 - On Site Backups
 - Remote Backups
 - Cloud Backups
 - Disaster Recovery Planning

For other services that is provided by The IT Guys, please visit our website at TheITGuys.my